



CODE OF CONDUCT

Introduction

The Course at Aberdeen takes pride in serving its customers, visitors, staff, and golf facilities to the highest standards. In keeping with this Code of Conduct, customers, visitors, and staff are encouraged to gather safely, respectfully, and cooperatively in the spirit of goodwill, fun, and friendly competition. Regardless of gender, age, race, religion or belief, sexual orientation, or disability, we provide access to golf for players of all levels. Annual pass holders, visitors and guests are welcome to enjoy the course, restaurant, bar, and catering services.

This document establishes clear and acceptable behavior expectations for Aberdeen annual pass holders and guests. As a result, all annual passholders and guests can expect to be treated with respect while enjoying Aberdeen's amenities. It is not intended to restrict anyone's rights. You should be aware that any individual's use of The Course at Aberdeen may be denied, suspended, or terminated if it is determined to be in the best interest of the property. Individuals or parties whose conduct disrupts the operation of the facility or creates a disturbance to the detriment of the operation, staff, customers, or visitors may be asked to leave the facility immediately by the facility's staff, and they may be subject to additional administrative or legal action. Annual pass holders and guests are deemed to have consented to be bound by the restrictions and penalties imposed by this code of conduct upon payment of annual pass fees or green fees.

Code of Conduct:

All golfers and/or visitors at The Course at Aberdeen are expected to conduct themselves in a manner that:

- Creates an environment and culture that is reflective of the personal integrity and respect documented in the Rules of Golf, where it is written that we are capable of enforcing rules upon ourselves with honesty, integrity, and good sportsmanship. The same integrity, honesty, and goodwill are expected whether on the golf course, in the clubhouse, or present on any other portion of the property.
- Is free of discrimination or any form of harassing behavior toward fellow golfers, visitors, or staff.
- Acknowledges Aberdeen facilities as a customer and family-friendly environment and refrains from using obscenities, excessively loud, or otherwise inappropriate behavior.
- Observes proper etiquette on and off the golf course and when present at any portion of the facility.



Code of Conduct

- Shows the utmost respect and dignity to fellow golfers, visitors, and staff.
- Demonstrates an understanding that golfers and visitors have no authority to instruct staff in job performance and duties.
- Is vigilant in reporting real or perceived safety hazards to staff or management.
- Is not to denigrate, talk down to, ridicule, or scream at fellow golfers, visitors, or staff members and does not create unnecessary divisiveness in any way.
- Does not misrepresent their position or authority to others.
- Follows the published dress code.
- Complies with all facility rules.
- Complies with golf staff, restaurant staff, maintenance staff, and/or Property Owners Association staff requests.
- Does not interfere with the ability of customers and/or staff to use the golf course for its intended purpose.
- Acknowledges that only alcoholic beverages purchased at the facility are permitted on the premises, and that privately-owned coolers are not permitted on the premises.

Discipline:

Should a violation take place, it will be put on the agenda of the next Board of Directors meeting.

- After consideration of the violation, the Board of Directors will determine the extent of the penalty, which may include temporary or complete loss of Annual pass or playing privileges, either permanently or for a fixed duration of time.
- During board member discussion of the violation, the Board of Directors shall offer the permit holder an opportunity to state their case.